

Latimer, Becky

From: Latimer, Becky
Sent: Tuesday, January 7, 2020 10:44 AM
To: _____
Subject: 2019-281-S

Dear Petra Jones,

This is to acknowledge receipt of your Letter of Protest/Comments to the Public Service Commission of South Carolina. Your Letter of Protest/Comments will be placed in the Protest File of the Docket listed below and on the Commission's Website at www.psc.sc.gov.

- Docket No. 2019-281-S - Application of Palmetto Utilities, Incorporated for Adjustment (Increase) of Rates and Charges, Terms and Conditions, for Sewer Service Provided to Customers in Its Richland and Kershaw County Service Areas

A Protestant is an individual objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but cannot cross-examine witnesses offered by other parties.

According to the Commission's Rules of Practice and Procedure, filing a Protest does not make you a Party of Record. A Protestant desiring to become an Intervenor (i.e., a Party of Record) in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission.

You can follow this Docket and other daily filings made at the Commission by subscribing to the Commission's Email Subscriptions at this link: <https://dms.psc.sc.gov/Web/Email>; or you can follow the individual Docket at the link listed below:

Docket No. 2019-281-S - Application of Palmetto Utilities, Incorporated for Adjustment (Increase) of Rates and Charges, Terms and Conditions, for Sewer Service Provided to Customers in Its Richland and Kershaw County Service Areas <https://dms.psc.sc.gov/Web/Dockets/Detail/117238>

If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,
Becky Latimer

Latimer, Becky

From: Easterling, Deborah
Sent: Tuesday, January 7, 2020 8:32 AM
To: Latimer, Becky
Subject: FW: [External] Re: Docket #2019-281-S / Unfair rate increase to a flat monthly rate; 2017-288-S

From: [REDACTED]
Sent: Monday, January 6, 2020 5:30 PM
To: Easterling, Deborah <Deborah.Easterling@psc.sc.gov>
Cc: bstone@lockhartpower.com; mdaday@niamerica.com; Kirby, Brad <bkirby@ors.sc.gov>; Campbell, Chad <ccampbell@ors.sc.gov>; Wilhite, Sarah <swilhite@ors.sc.gov>; Robinson Barnes, Skye <srbarnes@ors.sc.gov>; Waller, Takisha <twaller@ors.sc.gov>; Morgan, Willie <wmorgan@regstaff.sc.gov>
Subject: [External] Re: Docket #2019-281-S / Unfair rate increase to a flat monthly rate; 2017-288-S

To whom it may concern:
 Docket No. 2019-281-S
 Palmetto Utilities Residential Monthly Charges; Current \$52.10 - Proposed \$66.62
 Rate increase of roughly 300% within 2 years????
 What other options than Palmetto Utilities Inc. are available?
 Rates should be charged according to consumption.

Sincerely,
 Petra Jones

Columbia, SC

Sent from Windows Mail

From: Easterling, Deborah
Sent: Tuesday, April 24, 2018 3:01 PM
To: [REDACTED]
Cc: bstone@lockhartpower.com, mdaday@niamerica.com, Kirby, Brad, Campbell, Chad, Johnson, Sarah, Dunbar, Skye, Waller, Takisha, Morgan, Willie

Dear Ms. Jones:

This is to acknowledge receipt of your email to our PSC Website Comments regarding Docket No. 2017-228-S - Application of Palmetto Utilities, Incorporated for Adjustment of Rates and Charges for Customers in the Palmetto Utilities and Palmetto of Richland County Service Areas.

In March 2004 the General Assembly enacted legislation which created the Office of Regulatory Staff. As a result of that legislation, effective January of 2005 the Public Service Commission took on an exclusively quasi-judicial role. All resources for the investigation and resolution of consumer inquiries and complaints were assigned to the Office of Regulatory Staff.

In an attempt to informally resolve your complaint regarding rates, I am forwarding your email to that Agency's Consumer Services Department for handling.

If attempts to resolve the complaint are unsuccessful and you wish to file a formal complaint with the Commission, the PSC Complaint Form can be found on the Commission's webpage at <http://www.psc.sc.gov/Pages/Forms.aspx>.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling
Executive Assistant
Public Service Commission of South Carolina

Sign up for Meeting Agenda Alerts: Text PSCAGENDAS to 39492

From: [REDACTED]
Sent: Sunday, April 22, 2018 7:00 PM
To: PSC_Contact <Contact@psc.sc.gov>
Subject: Unfair rate increase to a flat monthly rate; 2017-288-s

To Whom It May Concern:

We have received notice that the Public Service Commission of South Carolina has approved a rate increase effective March 7, 2018. As a result, the monthly rate for service will now be a flat monthly rate of \$52.10 per equivalent residential customer.

Please note that in our case this is a rate increase of over 100%.

Rates should be charged according to consumption. (A 2 person household should not have to pay the same rate as a 6 person household).

Please advise what steps can be taken to protest the proposed increase in rate.

Sincerely,
Petra Jones

Columbia, SC [REDACTED]

Sent from Windows Mail